



SMSBOX.BE
mobile solutions

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internet solutions

SMSBOX.BE - MANUAL CONVERSATION CLIENT

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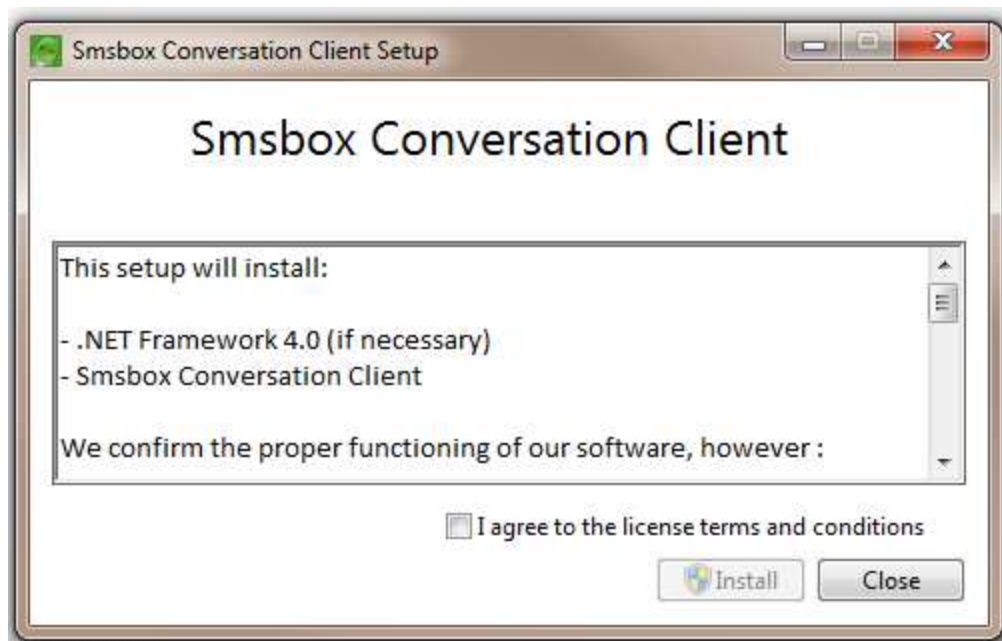
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1. Download the application

You can download the **Smsbox Conversation Client** software at http://www.smsbox.be/download/cc_current.zip

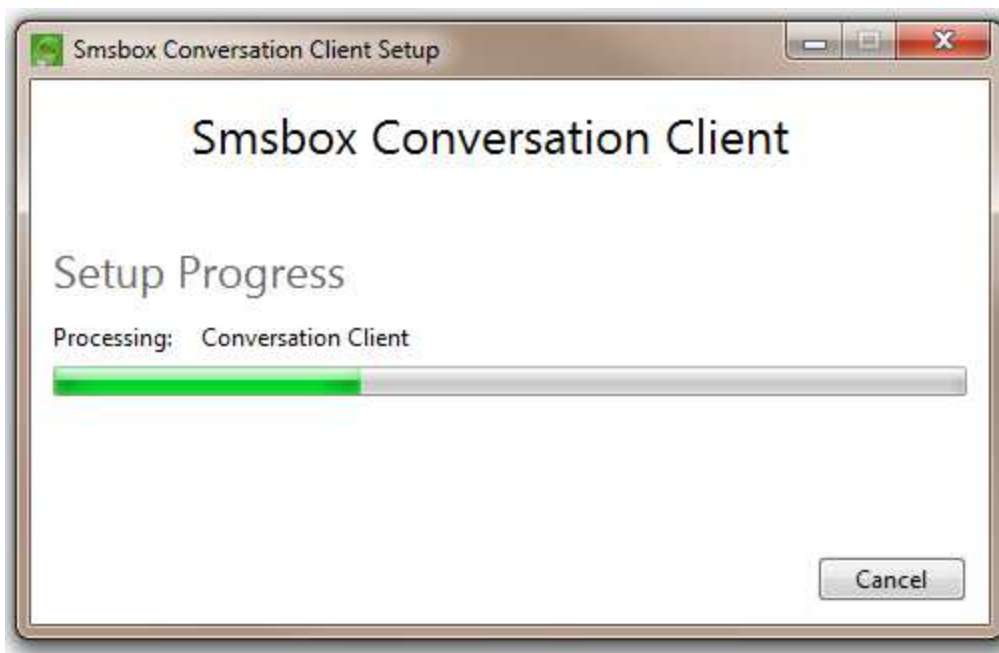
Unzip this file into any folder at your pc, and **open setupccXXX.exe**

2. Installation



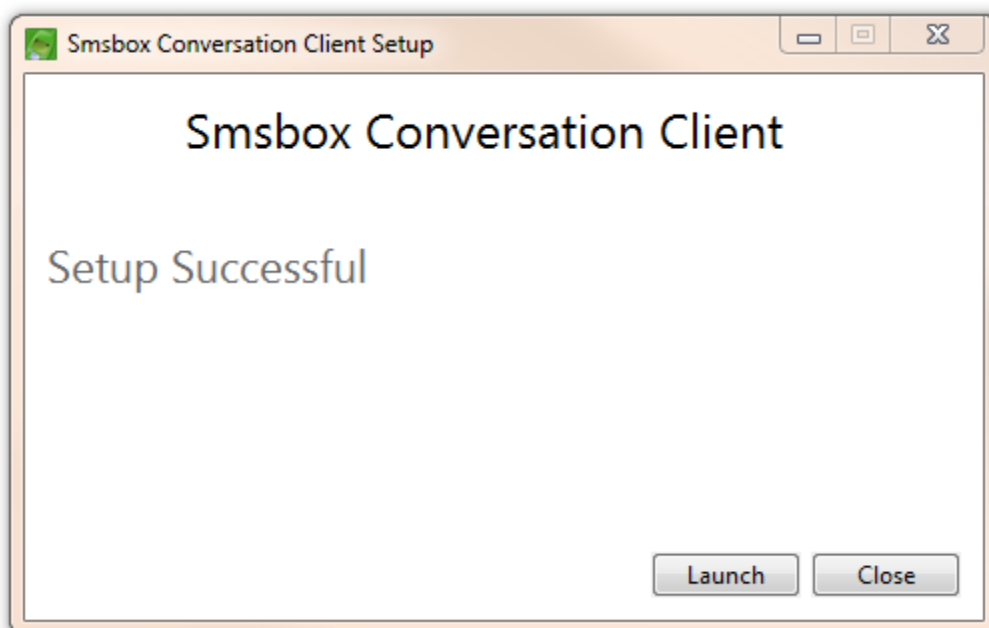
The Conversation Client uses **.NET Framework 4.0**, this will automatically be installed if necessary.

Click on agree, and install. After the installation of .NET Framework 4.0, the **Conversation Client Setup** will be installed.



The **Conversation Client** will be installed at: **Program Files\Smsbox\cc**.

And a desktop icon shall be installed during the setup.



If you have installed the **Smsbox Desktop Client software** before, you can still using both programs.

The software is now installed and ready to launch for the first time.

3. Login

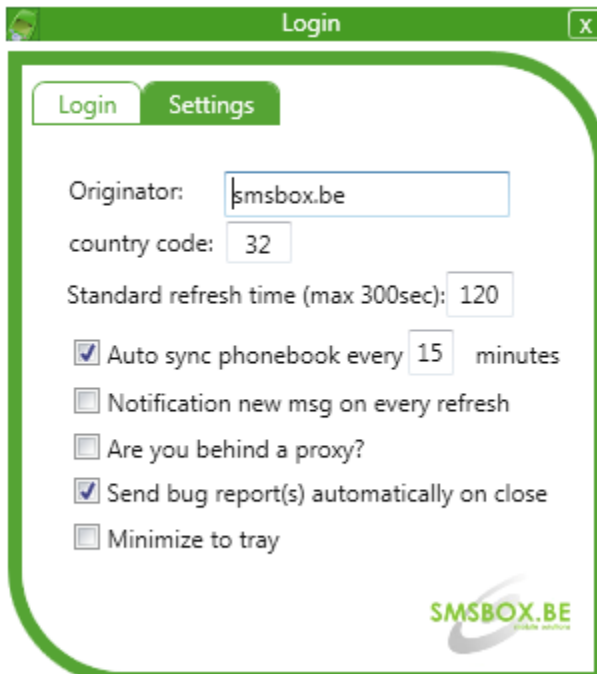


You can now login with your given **username and password**.

If you don't have an account, please go to our site www.smsbox.be/cp/register.php

3.1. Settings

Before you proceed, please check out the settings tab.



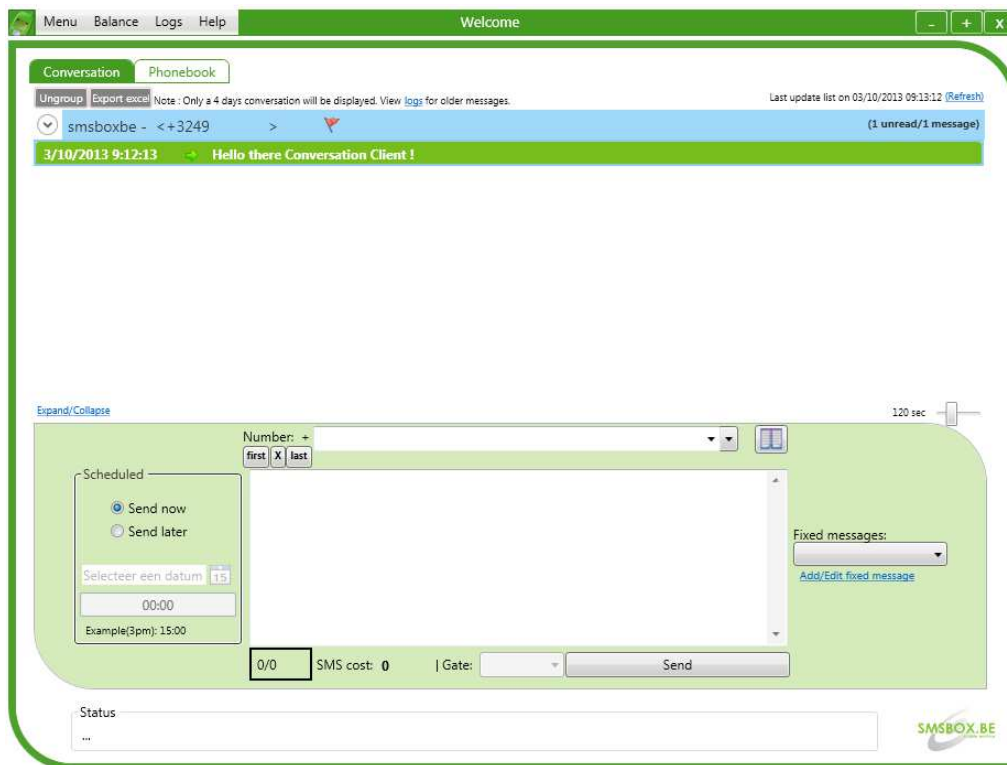
Originator is standard **smsbox.be**, but you can change it to your own preference.

Refresh time is the time that the program will refresh and look for **new incoming messages**.

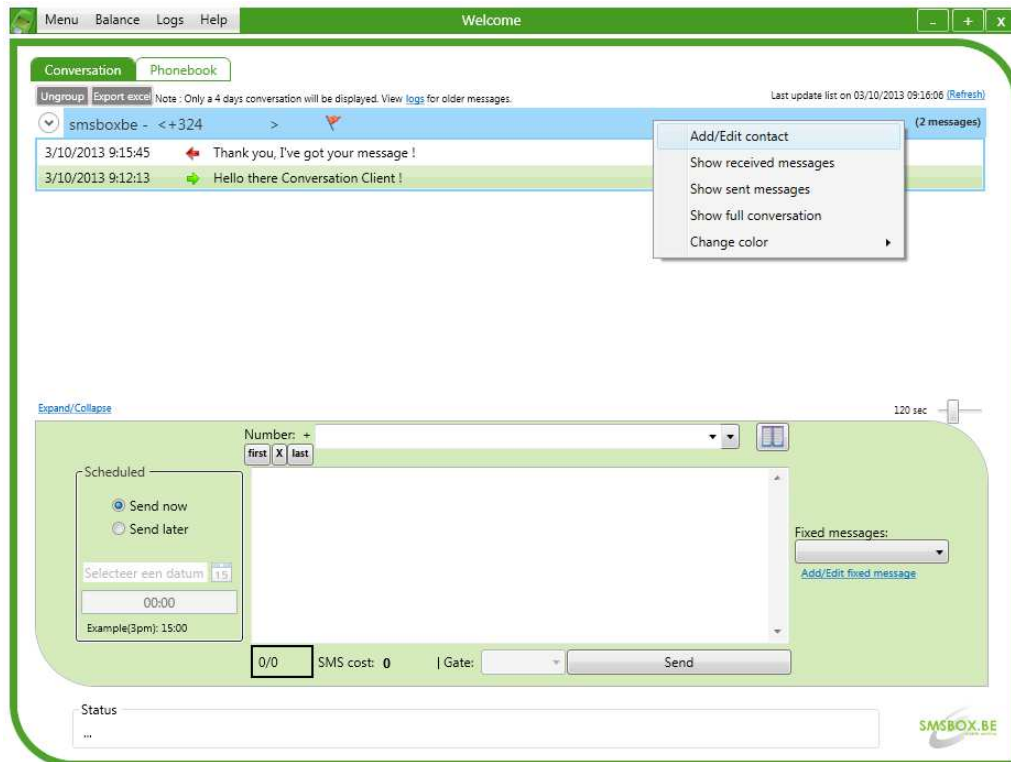
If you are **behind a proxy**, you have to enable this option, otherwise Conversation Client might not work properly.

When settings are done, you can safely login for the first time.

4. Conversation window

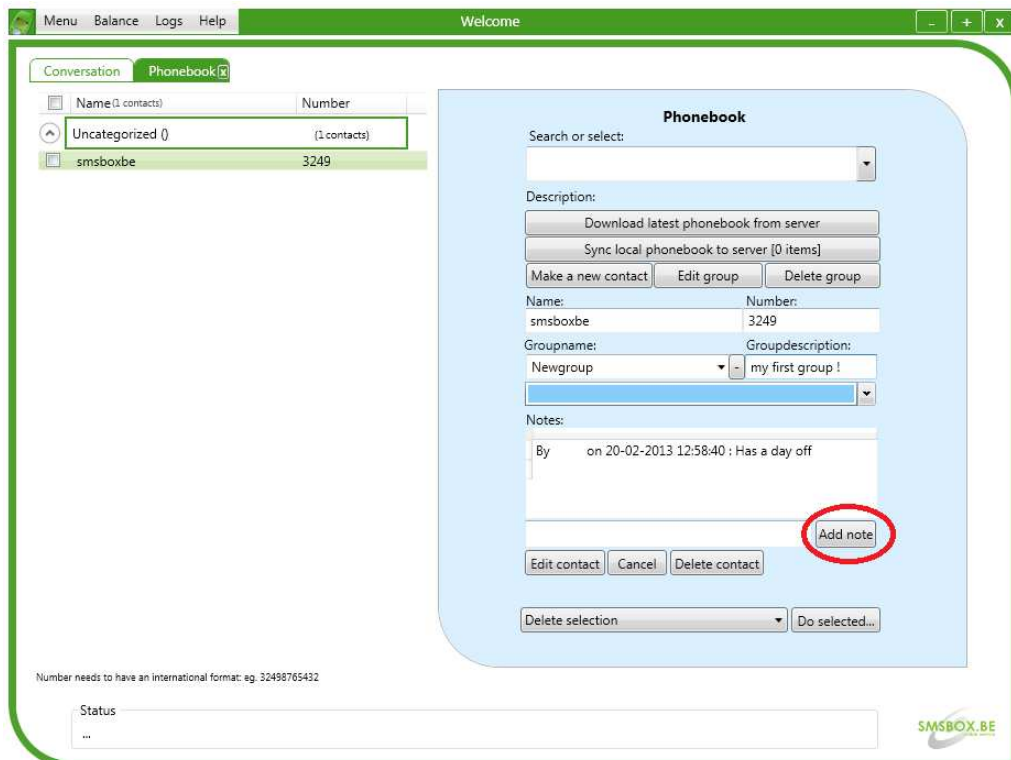


Here you will see all your incoming/outgoing messages in a conversation style.



You can add or update a contact to your phonebook by **right click**.

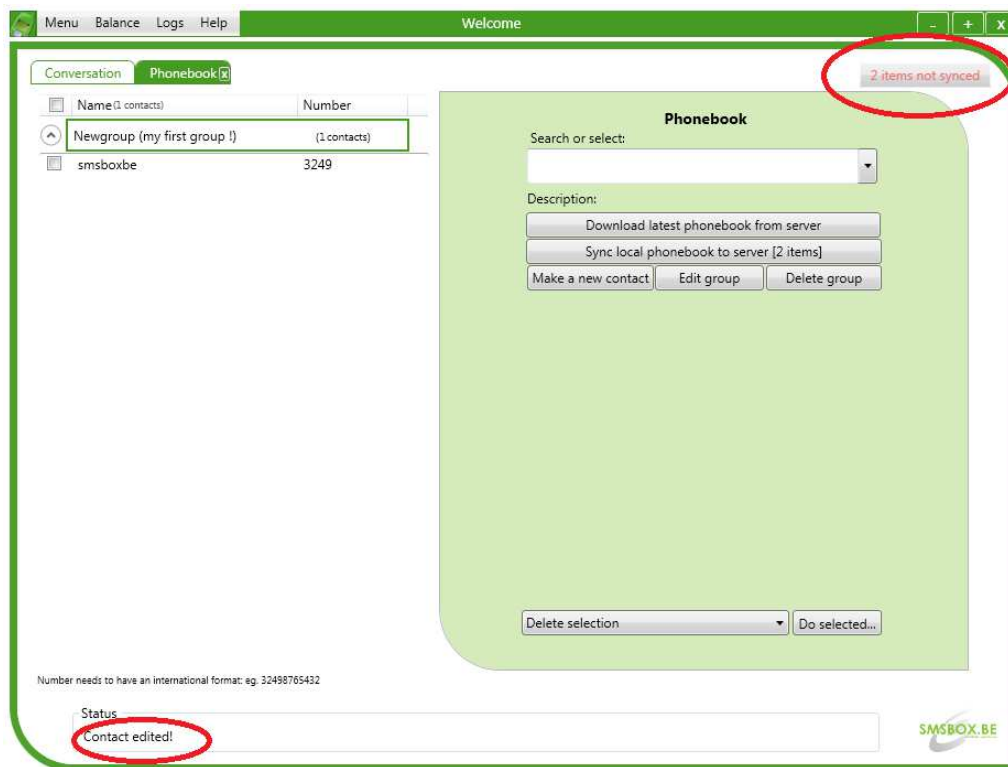
4.1. Phonebook



You must fill in a name and number for each contact. You can also specify a color, this color will be used in your conversation to identify the contact.

If you want to put your contact into a group, you can click on the "+" button to **add a new group**.

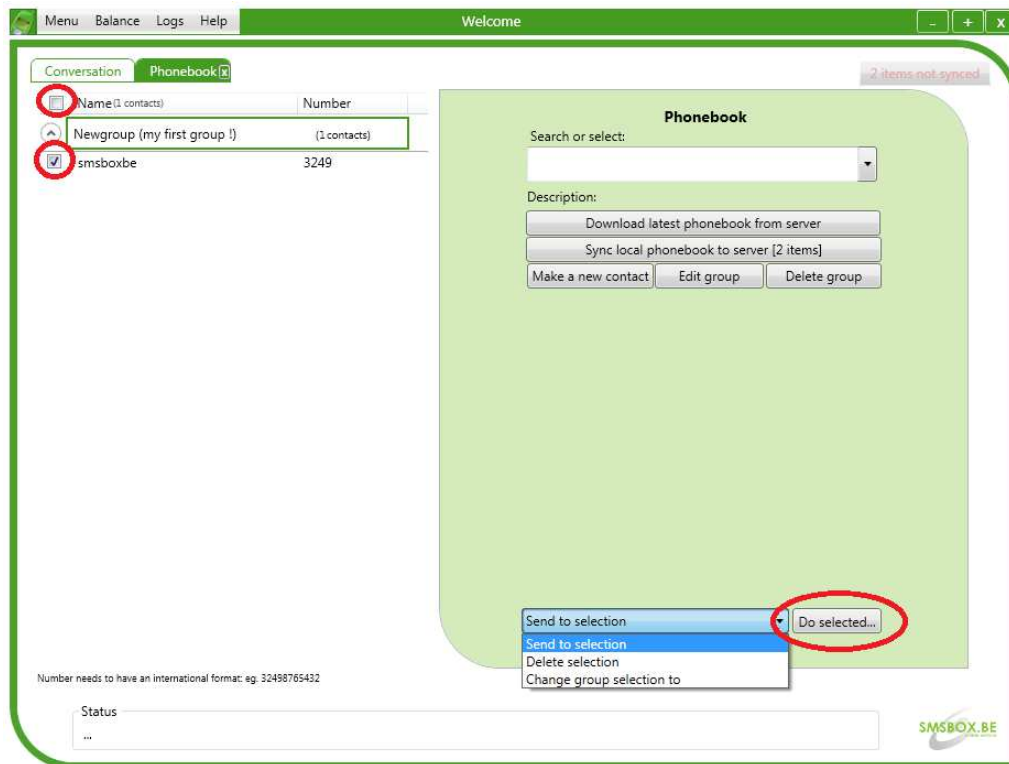
You can also **add notes** to each contact that will be displayed in the conversation.



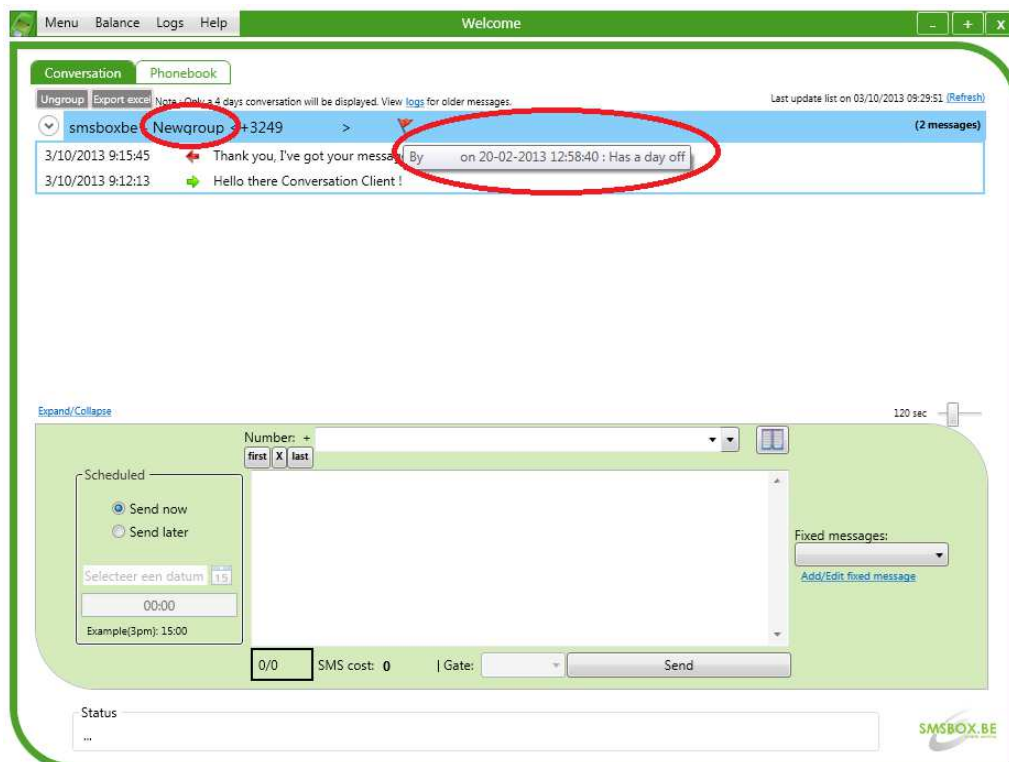
After **adding/editing**, you will notice a button, this is your synchronize-button. It means that there are items in your conversation client that needs to be synchronized to the **Smsbox Server**.

As long as you don't sync your items, your contacts will not be in sync with your web based account !

Note: if you have auto sync enable into your settings, this will be done periodically by the program.

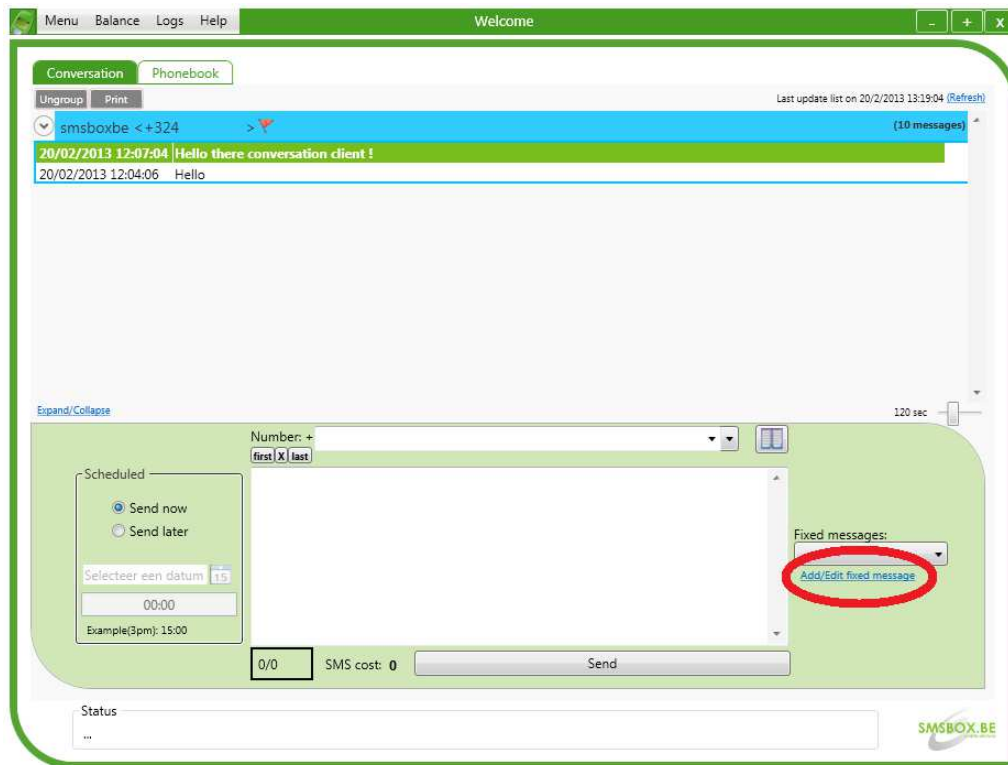


You can check **multiple contacts** as showed to send a message to, or delete multiple contact, or even change their group.

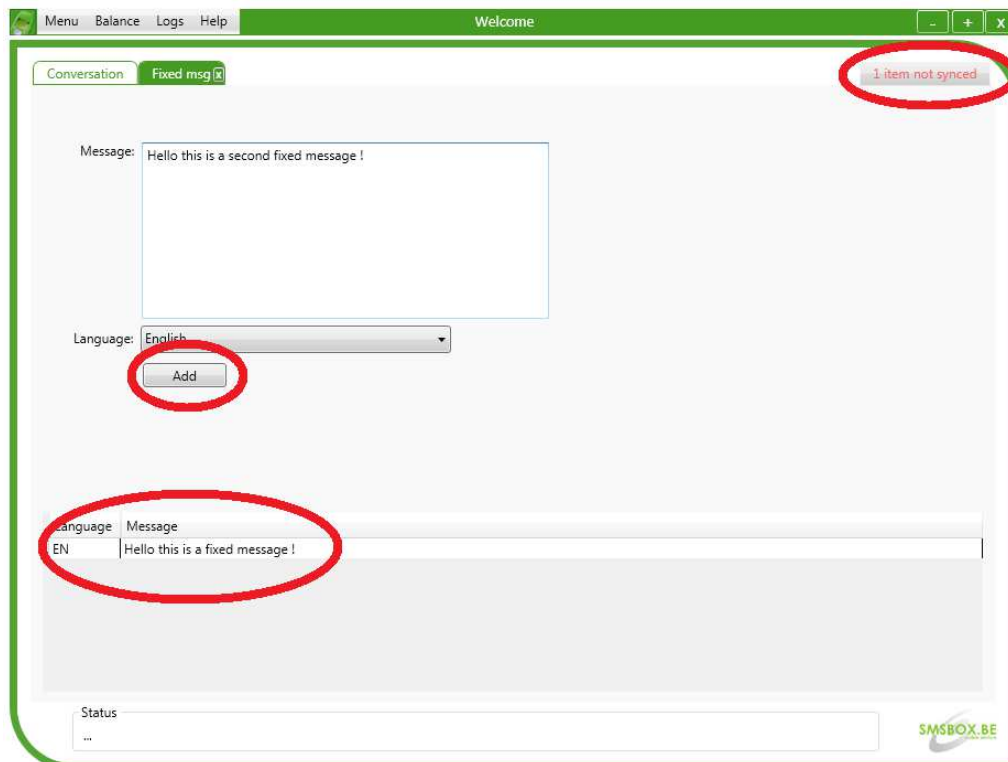


Now you can see at your conversation that your contact is **added/updated successfully!**

4.2. Fixed messages



You can also add or edit **fixed messages**.

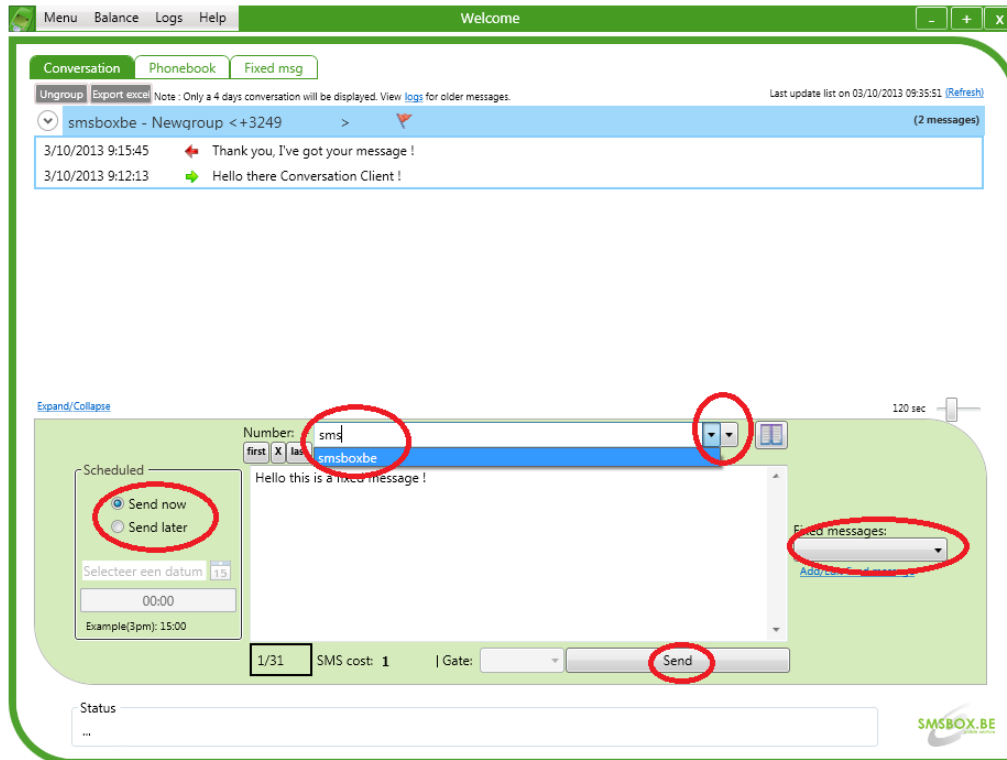


When you **add a new fixed message**, it will appear in the grid below.

You will have to **synchronize your items** again if you want to use these fix messages in the web based version!

For deleting or edit a fixed message, you'll have to double click on the message in the grid.

4.3. Sending messages



Once your fixed message is added, you can add it to your message textbox.

You can do this by selecting your message in the **combo box**.

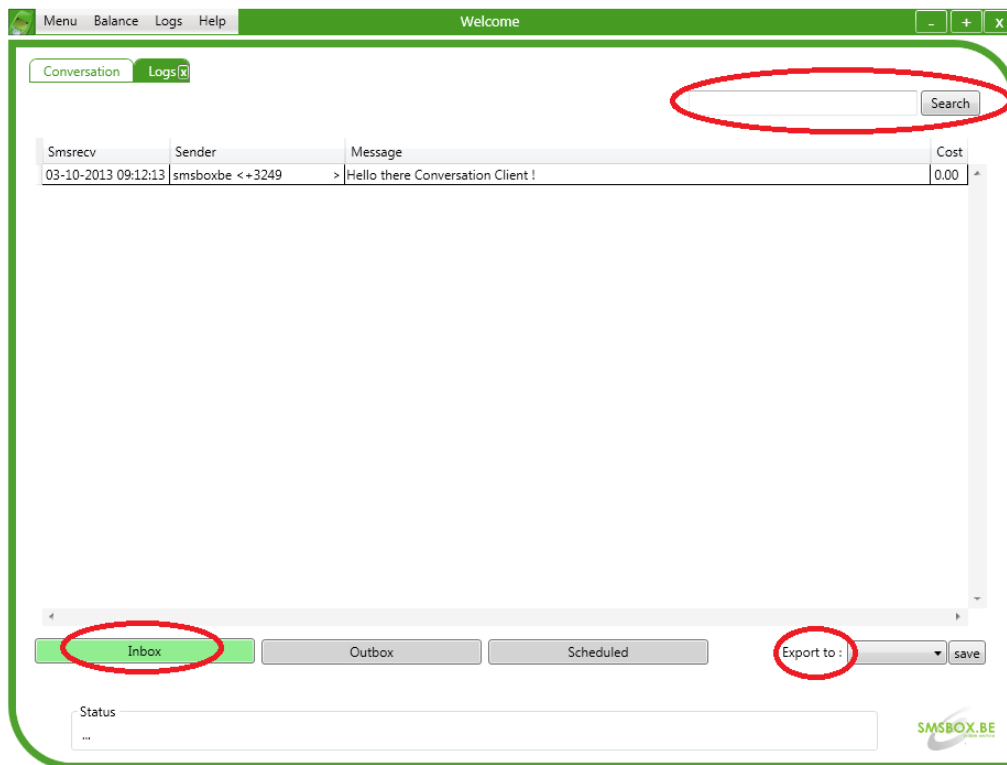
When you begin to type a name that is within your phonebook, the name will pop-up in the **text field**.

Of course you can also **add numbers** that are not in your phonebook. (use for ex. 32498765432)

If you want to send a message **to a group** you can select a group at the second arrow next to the **number textbox**.

All you have to do is select a date-time and send your message !

5. View logs



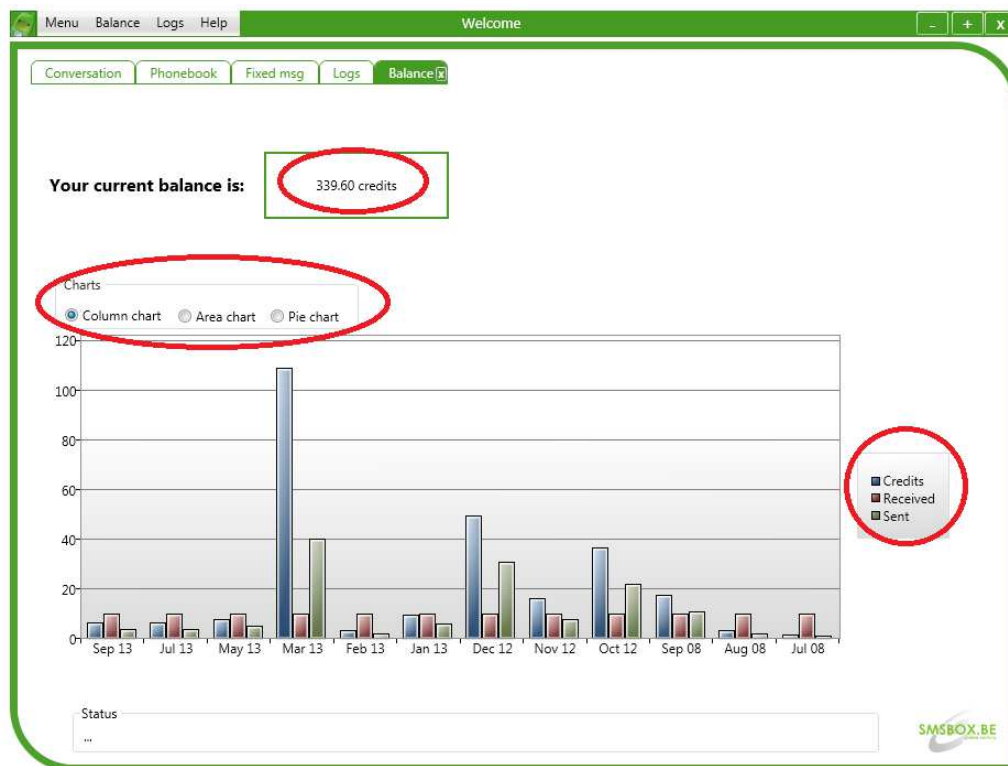
There is a **limit of shown recipients** in your conversation, but **in your logs** you can find all of your messages.

There is even a **search field** for looking into **older messages**.

Note that the search engine **will search** in the inbox/outbox/scheduled **separately**.

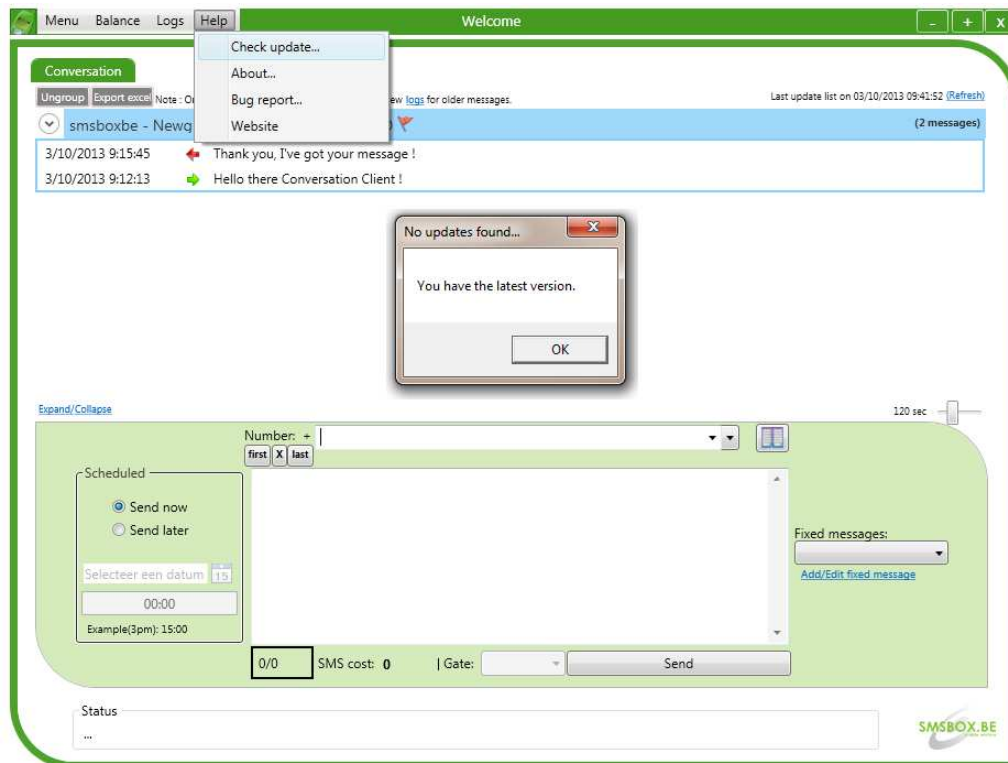
You have also the ability to export your logs to an **Excel of CSV-file**.

6. View current/monthly balance



You can view your monthly balance and the number of incoming/outgoing messages.

7. Check for updates and get support

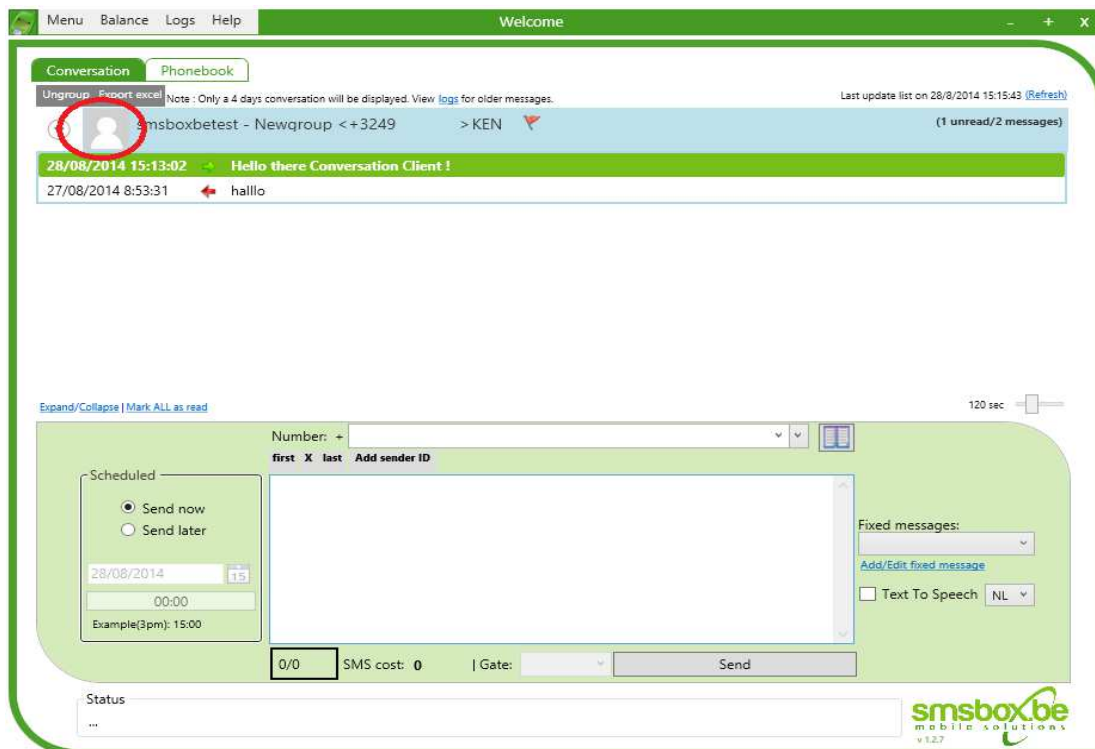


The **conversation client** will automatically look for updates at the **start of the program** or you can check for it manually, you can do this in the **Help menu**.

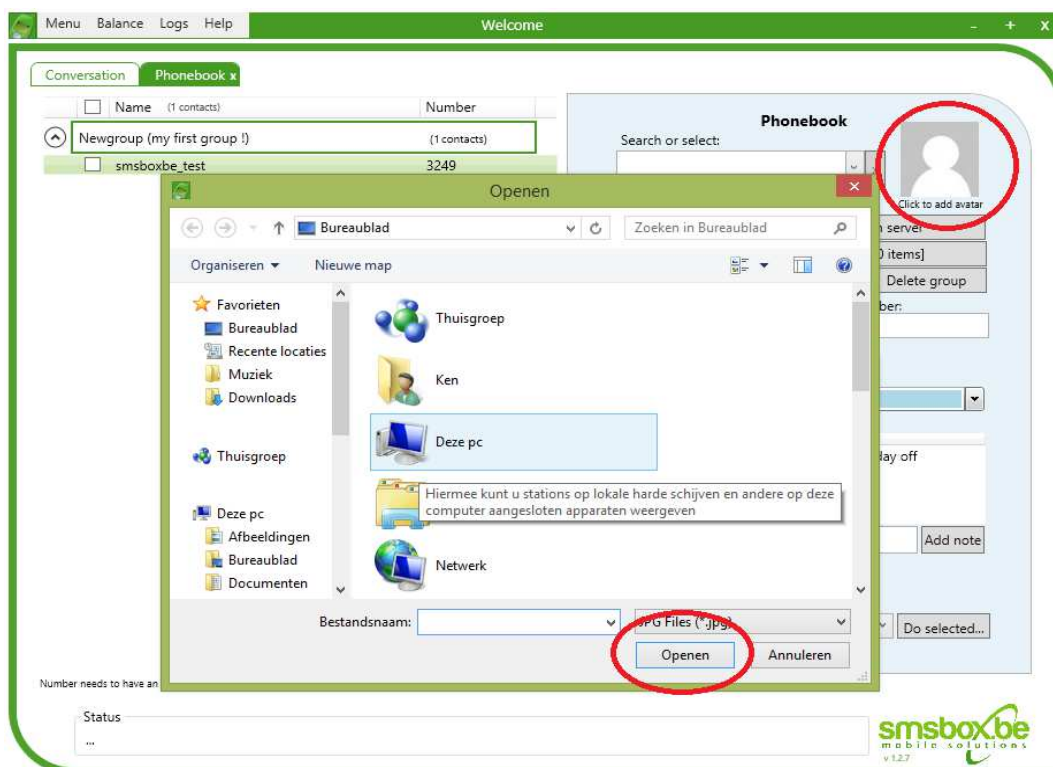
If you have found a bug, don't hesitate to contact support@smsbox.be or send us your **bug report files** (see Help menu).

8. Add an avatar to your contact

You will notice a new option in Conversation Client (since version 1.2.7).
You can add avatars to your contacts.



When you go to your phonebook you click on Add avatar to add a picture.



After you added a picture, you will see the avatar in the conversation.

